



## BlackBerry Enterprise Server User Agreement

**Indiana Office of Technology (IOT)**  
100 North Senate Avenue, Room N551  
Indianapolis, IN 46204  
Telephone: (317) 232-3171  
Fax number: (317) 232-0748

Agency Name: \_\_\_\_\_ Request Date: \_\_\_\_\_

Voice/Data Coordinator Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Request Type (Check One): New: ☐ Reassign: ☐ Previous User Name: \_\_\_\_\_ Remove : ☐

Features Allowed: Voice & Data ☐ Data Only (no phone) ☐ Block Text Messaging ☐

### BlackBerry User Information: (All Fields Required)

User Name: \_\_\_\_\_ Blackberry Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_ Accounting Unit: \_\_\_\_\_

User's Office Number: \_\_\_\_\_

During the use of the State of Indiana BlackBerry device and enterprise server, I understand and agree to the following terms and conditions:

1. I will protect my BlackBerry device and wireless account and **will not share** my account or password with anyone.
2. A password is required on the device and will be enforced by the Blackberry server.
3. I will notify the IOT Help Desk immediately upon the loss, misplacement, or theft of the device so the BlackBerry account can be suspended until the device is recovered or replaced.
4. My agency will be charged \$12.58 monthly by IOT for BlackBerry server maintenance and support
5. My agency will be charged a one-time Client Access License fee of \$49.99 for the connection of my BlackBerry device by the IOT.
6. The IOT may change these charges at any time; however, notice will be given to all users by the IOT if the price is increased.
7. BlackBerry services are limited to the wireless carriers' service area and may not always be available in all geographical areas.
8. Activation requests will be processed within 24 hours of receipt by IOT. (**PLEASE NOTE:** Devices must be activated with your wireless carrier prior to requesting activation on the BlackBerry server.)

Authorized Agency Signature: \_\_\_\_\_ Printed Name: \_\_\_\_\_ Date: \_\_\_\_\_

**Please send this form to: BlackBerry Administrator, 100 N Senate Ave, Room N551, Indianapolis, IN 46204 Fax: 317-232-0748**